

Rural Addressing

This factsheet provides information about rural addressing within the South Burnett region. Rural addressing is a system of allocating a unique number to a rural property in accordance with the Australian Standards.

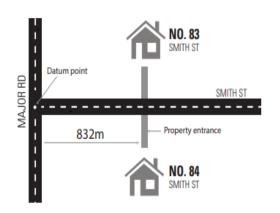
Why do I need a rural address number?

The main reason your property should have a rural address number is so emergency services can locate your property quickly. The rural property address is consistent with residential addresses and therefore also assists agencies such as Australia Post, power and energy companies, banks and insurance companies and other organisations with service provision.

Can I just use my lot number or choose my own property number?

No. Council assigns an address using a distance-based system. These numbers will be based on how far, in metres the property entrance is from the road's starting point, divided by 10. The starting point is usually an intersection or junction but can also be the centre of a town.

Normally, a road is numbered from south to north or east to west. Odd numbers are given to properties on the left and even numbers to those on the right.



How do I apply for a rural address number?

To apply for a rural addressing number you will need to complete the <u>Rural Addressing Application Form</u> and submit this to Council for assessment.

What are the fees involved?

Council installs the initial rural address numbers, including post and post cap at no charge. All future requests including the relocation of a driveway entrance, replacement number or post incur fees that are outlined in Council's adopted fees and charges.

How long does it take?

Installation of rural address numbers requires an initial assessment of the application followed by attendance of an inspector at the site to measure the distance from the starting point. This process is usually completed within one (1) month of application but depends on the availability of Council resources.

What if I live on a State-controlled Road?

For rural addressing on a State-controlled road the Department of Transport & Main Roads must approve the driveway access point, prior to Council installing the numbers.

What do I do if my rural address number is damaged?

You can obtain replacement rural address numbers, posts, and caps by completing the application form. Refer to Council's fees and charges for the cost of individual numbering components.



For further information contact Council's email <u>info@sbrc.qld.gov.au</u> or call **1300 789 279** or **07 4189 9100**.

Why don't some agencies recognise my address?

Once Council has allocated your address number and changed your property address on its' property system, it will also notify the State Government which will notify the national address database, known as the 'Geocoded National Address File'. This file is used by:

- postal services;
- emergency service organisations;
- communication organisations;
- State and Federal Electoral Commissions;
- electricity, gas, and water authorities.

Many mapping systems, especially commercial portals, are updated and published on a periodic basis and new road names or road numbering will not show on maps until they are updated (e.g., Google Maps might not have the latest update). In some cases, it is possible for individuals to update their addresses on these webpages themselves.

Further Information?

Submit an enquiry about rural addressing to Council via one (1) of the following methods:

- PO Box 336 KINGAROY QLD 4610
- (07) 4189 9100
- @ info@sbrc.qld.gov.au
- Visiting a Customer Service Centre

