

Water Discolouration

Discoloured or cloudy water is usually because of a change within your water pipes. An increase in water flow rate or swift change in direction of water flow in the pipes can stir up sediment. The sediment makes the water look discoloured but is harmless and safe to drink.

Why is my water a white/milky colour?

White, milky or cloudy water is due to harmless, tiny air bubbles being spread through the water, usually during repair work. To check if air is in the water supply, fill a glass of water and allow it to stand. The cloudy appearance should clear from the bottom upwards.

To help fix the problem you can flush a garden tap for a few minutes. If it doesn't clear, please contact Council to arrange for the water main to be flushed.

Why is my water a brown/dirty colour?

Brown, yellow or muddy water can be caused by sediment and natural organic matter growing in the water main or it may be rust from old galvanised wrought iron internal piping.

Sediment can be cleared by flushing the water main, while brown water caused by rusting iron piping can be managed by flushing internal taps or seeking advice from a licensed plumber.

If the water cannot be cleared by turning a garden tap on full for a few minutes, the problem may originate from the water network. This can occur with courts or dead-end streets.

Why does my water have a metallic taste?

Corrosion of iron or copper pipes in your household plumbing system can lead to a "metallic" taste. This is often associated with an orange, rusty, or blue colour to your water, or blue green staining on sinks.

This is most commonly noticed if you have not used your taps for a while, such as returning from holidays. If you run your taps for a few minutes to replace the water in your household pipes, the taste should disappear.

Your licensed plumber can help you if the problem persists.

What to do?

Try running a garden tap closest to the water meter for around 2 - 5 minutes and then see if the water is clear when run into a glass. If the water does not clear up within a reasonable amount of time contact Council on 4189 9100 for assistance.