



Preface

This Corporate Plan outlines South Burnett Regional Council's goals and strategies providing Council with the direction for the next five (5) financial years.

Our main focus will be on service delivery and the extent to which existing service levels can continue to be maintained, while putting in place the required financial strategies to ensure ongoing sustainability.

We recognise the need for our community to be sustainable and therefore have identified priority focus areas for our region during the period of this Plan.

Priority focus areas include:

- Roads Infrastructure
- Economic development and growth
- Sustainable Asset management
- Communication for greater awareness and understanding

The Corporate Plan is supported by Council's Annual Operational Plan which details the activities and projects planned to achieve our goals. The annual budget provides the funding and resources to meet the objectives of the operational plan.

An assessment of Council's performance in implementing its Corporate and Operational Plans will be monitored with quarterly Operational Plan Reviews and reported in Council's Annual Report.

Keith Campbell
Mayor

Gary Wall
Chief Executive Officer

*South Burnett Region,
working together building
a strong, vibrant and
safe community*

COUNCIL'S CORPORATE RISK APPETITE

Council's risk appetite is conservative whilst permitting effective and efficient operations.

Council manages ten (10) interrelated categories of risk and accepts a low and moderate level of risk delivering on the organisational values.

It is the responsibility of Councillors, the Senior Management Team and staff to identify and manage low and moderate risks as part of day to day operations. High and extreme risks will be identified and managed by the responsible Officer subsequently monitored by the Senior Executive Team and the Audit Committee.

Council will act in accordance with this risk appetite statement to achieve operational and strategic objectives.

PLANNING FRAMEWORK





Our Mission *South Burnett Region, working together building a strong, vibrant and safe community*

ENHANCING OUR COMMUNITY

Building a vibrant, healthy, supportive and inclusive community

EC1 An informed and engaged community
EC1.1 - Develop a range of initiatives to engage and inform the community

EC2 Sustainable community groups
EC2.1 - Encourage and support community organisations to enhance their sustainability

EC3 An active, safe and healthy community
EC3.1 - Facilitate the implementation of Council's Sport and Recreation Plan
EC3.2 - Enhance community culture through the support of initiatives and the provision of community facilities
EC3.3 - Advocate for improvements in community safety
EC3.4 - Manage identified public health and environmental issues in accordance with relevant legislation
EC3.5 - Recognise and embrace the region's cultural diversity

EC4 Our community is prepared and resilient to disasters
EC4.1 - Ensure the Local Disaster Management planning enables the community to be prepared for, respond to and recover from disasters

INFRASTRUCTURE

The provision of quality services and infrastructure for our community that is planned, provided and managed on sound asset management principles

INF1 Infrastructure that meets our communities needs
INF1.1 - Provide and maintain road infrastructure in accordance with sustainable asset management practices
INF1.2 - Provide and maintain financially sustainable utility infrastructure in accordance with asset management practices
INF1.3 - Provide and maintain other Council owned infrastructure to meet community needs in accordance with asset management practices

OUR ENVIRONMENT

A sustainable environment, proactively and responsibly managed in partnership with the community for future generations

ENV1 Our region's environmental assets are promoted, protected and enhanced
ENV1.1 - Protect and enhance the diverse array of Council controlled natural assets
ENV1.2 - Promote and improve Council's natural resource management and bio-security activities

ENV2 Environmentally responsible and efficient waste management
ENV2.1 - Provide efficient and effective waste management services

GROWTH AND OPPORTUNITY

A strong and sustainable regional economy supported by diverse sectors and innovative planning mechanisms

GO1 A strong and sustainable regional economy
GO1.1 - Implement the Council's Economic Development Strategy

GO2 Balanced development that preserves and enhances our region
GO2.1 - Implement Council's planning scheme to support sustainable development of business, industry and community liveability

GO3 The South Burnett is a recognised tourism destination
GO3.1 - Promote and support the development of the South Burnett as a premier tourist destination

ORGANISATIONAL EXCELLENCE

An organisation that is characterised by effective leadership, responsible management and quality service delivery

EXC1 Effective financial management
EXC1.1 - Ensure Council's financial management planning is based on realistic, sustainable, equitable policies and practices

EXC2 Effective corporate management
EXC2.1 - Deliver governance that provides sound organisational management and complies with relevant legislation
EXC2.2 - Appropriately resource the organisation to deliver Council's strategic objectives
EXC2.3 - Deliver corporate business solutions that meet corporate and customer needs

EXC3 A skilled and sustainable workforce
EXC3.1 - Deliver contemporary human resource practices
EXC3.2 - Promote a 'zero harm' environment through implementation of Council's Workplace Health Safety Plan
EXC3.3 - Foster an organisational culture which reflects our shared vision and values
EXC3.4 - Provide appropriate training to ensure a skilled workforce that meets organisational needs

EXC4 Effective advocacy and strategic partnerships
EXC4.1 - Develop and maintain productive working relationships with relevant stakeholders
EXC4.2 - Advocate Council's strategic and operational position on key issues to government sectors

EXC5 Quality customer service
EXC5.1 - Develop and implement Customer Service Charter
EXC5.2 - Develop and implement affordable service levels